



Shipment Release Policy

Please call first to schedule your dock time so the truck driver doesn't have to wait if we are loading/unloading another truck. Driver needs to bring the PO # to make sure that we are loading the right product. Driver is not allowed in the warehouse at any time unless authorized by USP personnel.

Loading time:

6AM-8PM Please call 951-300-9360 to schedule.

Loading time Duration:

Please allow us 1 hour max for loading the full 53' trailer from the time the driver gets the truck ready for loading at the dock.

Unloading time Duration (returned dunnage):

Of course, we will try to unload as fast as we can. The exact time duration will depend on how much dunnage was returned. Please allow an additional time to verify the quantity and quality of returned dunnage.

Trailer size required:

Please be advised we require a trailer 110" high with doors that swing out, please see picture below for reference. We will not attempt to load palletized bottles onto LTL carriers with overhead doors. We can load a maximum of 22 pallets (44"x56") in one 53' trailer.

