



U.S. PLASTIC, INC.

Returnable Packaging Material and Bottle Policy

USP ships products using returnable and re-usable packaging materials. Re-use is both environmentally desirable as a source reduction, and economically important, as a significant cost factor in the delivery of bottles and preforms to customers. Returnable packaging materials include wood pallets, tier sheets, top frames. In order to prevent loss of packaging inventory, and to achieve the expected trip life for each item of returnable packaging, the following policy applies:

Customer will be charged upfront for the returnable packaging material (dunnage fee) at the following rates:

- Wood pallets: \$7/pallet
- Plastic pallets \$45/pallet
- Tier sheets: \$1.20/sheet
- Top frames: \$5/top frame

Note: Dunnage charges will sometimes vary

Dunnage fee is 100% refundable to our customer upon the following conditions:

- Dunnage should be returned in good working order, ready for reuse.
- Dunnage should be stored in a clean, dry environment and handled with reasonable care to preserve their utility for re-use, normal wear and tear excluded.
- Packaging materials may not be stored outdoors.
- All labels, tags and anything attached to the dunnage must be removed.
- Dunnage should be returned in individual stacks. (i.e. Please do not mix tier sheets with tops frames and top frames with pallets when stacking them)
- USP will record and document the condition of incoming returnable packaging materials and promptly communicate to the shipping location of any complaints about quality. Please note that contamination of packaging materials – glass, food or chemical products, will render the packaging materials useless.
- When dunnage has been returned, USP requests 7-10 business days for credit retrieval. Since the dunnage is usually returned in large quantities and is shrink wrapped, we need this time to sort through the dunnage to make sure that it is in good working condition for reuse and USP's policies have been followed. We are unable to reuse dunnage which has not been specifically made for USP's production line and must sort these also. Dunnage is counted by USP upon arrival. **To make it easier on everyone, USP counts the tier sheets in inches (39 ½ inches equals 250 sheets)**

Unacceptable returns

- Dusty/dirty/ripped tier sheets
- Broken pallets or top frames
- Any wet material
- Mold, mildew
- Unusable materials

Returned Bottles

All bottles that have been deemed defective and have been given authorization to be returned to USP must be returned to our plant within 10 of delivery or pick up. Bottles that have been examined and determined to be defective as a result of heat damage (See PET Care and Handling) will not be given credit. Bottles that are still in good condition and would like to be returned to USP must be done so within 10 days of delivery or pick up. Credit will be given based on the condition of the returned bottles.

Thank you for your cooperation
US Plastic, Inc.